

FNHA Cyber Security Incident Details

In May 2024, First Nations Health Authority (FNHA) was the target of a partially successful cyber attack. **The purpose of this notice is to inform individuals – primarily First Nations peoples and their non-First Nations immediate family members living on reserve or in First Nations communities in British Columbia – that this cyber attack impacted many people's personal information.** It is also to let you know how you can confirm whether you have been directly impacted, what we are doing to protect and support you, and what further steps you can take to protect yourself against the possible misuse of your personal information.

To be clear, when we say “impacted”, we mean that your personal information may have been accessed and, potentially, copied and stolen, by an unauthorized third party.

The cyber attackers who accessed our network stole some files that included personal information of many people who belong to the following groups:

1. Current (fired before May 13, 2024) and certain former employees of FNHA (those who received a T4 tax form for the years 2021 – 2023);
2. First Nations Peoples who live or have recently lived in British Columbia and who have a Certificate of Indian Status card;
3. First Nations Peoples and their immediate non-First Nations family members who lived on reserve or in First Nations communities in British Columbia on or before March 29, 2016 and who had one or more Tuberculosis screening tests prior to that date; and
4. Individuals who have filed compliments or complaints, or who have had a compliment or complaint filed on their behalf, with FNHA's Quality Care and Safety Office, or with another provincial health authority's Patient Care Quality Office where that compliment or complaint was shared with FNHA's Quality Care and Safety Office between January 1, 202 – May 13, 2024.

The full news release with more information directly from the FNHA can be accessed [here](#).

Resources for Affected Persons

In response to this cyber security incident, the FNHA has provided resources to help individuals determine if they have been impacted by this incident, and to offer support for those affected. These resources include:

1. Credit Monitoring and Identity Theft Restoration Services. To check if your status number has been impacted, and to check if you are eligible to receive additional support, please click here: [First Nation Health Authority](#)
2. Dedicated Q&A: a comprehensive Q&A page about this incident and about how you can get help and support is available here: [Cybersecurity Incident](#)
3. **FNHA Cyber Incident Support Centre:** support staff can be reached at 1-844-723-6518 Monday to Friday 7:00am to 3:00pm Pacific time. Questions or concerns can also be directed to cyberincident@fnha.ca.

If you have any further questions, please feel free to email cyberincident@fnha.ca

Sumas First Nation Resources and Support

We strongly encourage Sumas First Nation members to:

1. Check here to determine if your Status Number has been impacted: [First Nation Health Authority](#).
2. Read through the Q&A provided by the FNHA [here](#).
3. Reach through the full press release from the FNHA [here](#).
4. Register for the FREE Credit Monitoring and Identity Theft Restoration Services provided by the FNHA *if you have been impacted*.
5. Reach out to Sumas First Nation management if you are uncertain how to proceed with the resources that FNHA has provided.

We will have a dedicated staff member that can be contacted directly for assistance with membership concerns, checking on your Status Number, registering for the Credit Monitoring and Identity Theft Restoration Services, and any other concerns you may have.

For assistance, please contact:

Brian Jones, Sumas First Nation General Manager

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(604) 741-2041
